

Certificate



Certificate number: 2024-014a

Certified by EY CertifyPoint since: December 18, 2018

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015/A1:2020, the Information Security Management System as defined and implemented by

Google LLC*

located in Mountain View, California, United States of America is compliant with the requirements as stated in the standard:

ISO/IEC 27018:2019

Issue date of certificate: May 10, 2024

Expiration date of certificate: May 14, 2027

Last certification cycle expiration date: May 14, 2024

EY CertifyPoint will, according to the certification agreement dated May 23, 2022, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the corresponding ISO/IEC 27001:2022 certification with certificate number 2016-006s.

**The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, dated April 18, 2024.*

DocuSigned by:

Jatin Sehgal

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J. Sehgal | Director, EY CertifyPoint

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Scope for certificate 2024-014a

The scope of this ISO/IEC 27018:2019 certification is limited to Enterprise Customers and bounded by the following product area and its offering(s) as listed below, along with the data contained or collected by those offering(s).

Chrome:

- Chrome Browser Cloud Management
- Chrome Services
 - Chrome Enterprise Upgrade
 - Chrome Education Upgrade
 - Chrome Nonprofit Upgrade
 - Chromebook Enterprise
 - Chrome Kiosk
- Chrome Sync

The following locations are in scope:

Data Centers:

- | | |
|---|--|
| ➤ Arcola (VA), United States of America | ➤ Delhi (2), India |
| ➤ Ashburn (1) (VA), United States of America | ➤ Delhi (3), India |
| ➤ Ashburn (2) (VA), United States of America | ➤ Doha (1), Qatar |
| ➤ Ashburn (3) (VA), United States of America | ➤ Doha (2), Qatar |
| ➤ Atlanta (1) (GA), United States of America | ➤ Doha (3), Qatar |
| ➤ Berlin, (1) Germany | ➤ Dublin, Ireland |
| ➤ Berlin, (2) Germany | ➤ Eemshaven, Groningen, The Netherlands |
| ➤ Berlin, (3) Germany | ➤ Frankfurt (1), Hesse, Germany |
| ➤ Changhua, Taiwan | ➤ Frankfurt (2), Hesse, Germany |
| ➤ Clarksville (TN), United States of America | ➤ Frankfurt (4), Hesse, Germany |
| ➤ Columbus (1) (OH), United States of America | ➤ Frankfurt (5), Hesse, Germany |
| ➤ Columbus (2) (OH), United States of America | ➤ Frankfurt (6), Hesse, Germany |
| ➤ Council Bluffs (1) (IA), United States of America | ➤ Frankfurt (7), Hesse, Germany |
| ➤ Council Bluffs (2) (IA), United States of America | ➤ Frankfurt (8), Hesse, Germany |
| ➤ Dammam, Saudi Arabia | ➤ Fredericia, Denmark |
| ➤ Delhi (1), India | ➤ Gainesville (VA), United States of America |
| | ➤ Ghlin, Hainaut, Belgium |
| | ➤ Hamina, Finland |
| | ➤ Henderson (NV), United States of America |
| | ➤ Hong Kong (1), Hong Kong |
| | ➤ Hong Kong (2), Hong Kong |
| | ➤ Hong Kong (3), Hong Kong |
| | ➤ Jakarta (1), Indonesia |

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Google LLC

Scope for certificate 2024-014a

Data Centers (continued):

- Jakarta (2), Indonesia
- Jakarta (3), Indonesia
- Johannesburg (1), South Africa
- Johannesburg (2), South Africa
- Johannesburg (3), South Africa
- Inzai City, Chiba, Japan
- Koto-ku (1), Tokyo, Japan
- Koto-ku (2), Tokyo, Japan
- Koto-ku (3), Tokyo, Japan
- Lancaster (OH), United States of America
- Las Vegas (NV), United States of America
- Leesburg (VA), United States of America
- Lenoir (NC), United States of America
- Lok Yang Way, Singapore
- London (1), United Kingdom
- London (3), United Kingdom
- London (4), United Kingdom
- London (5), United Kingdom
- London (6), United Kingdom
- Los Angeles (1) (CA), United States of America
- Los Angeles (2) (CA), United States of America
- Los Angeles (3) (CA), United States of America
- Loyang, Singapore
- Madrid (1), Spain
- Madrid (2), Spain
- Madrid (3), Spain
- Markham, Ontario, Canada
- Melbourne (1), Victoria, Australia
- Melbourne (2), Victoria, Australia
- Melbourne (3), Victoria, Australia
- Middenmeer, Noord-Holland, The Netherlands
- Midlothian (TX), United States of America
- Milan (1), Italy
- Milan (2), Italy
- Milan (3), Italy
- Moncks Corner (SC), United States of America
- Montreal (1), Quebec, Canada
- Montreal (2), Quebec, Canada
- Mumbai (1), India
- Mumbai (2), India
- Mumbai (3), India
- Mumbai (4), India
- New Albany (OH), United States of America
- Omaha (NE), United States of America
- Osaka (1), Japan
- Osaka (2), Japan
- Osasco, Brazil
- Papillion (NE), United States of America
- Paris (1), France
- Paris (2), France
- Paris (3), France
- Phoenix (AZ), United States of America
- Pryor Creek (OK), United States of America
- Quilicura (1), Santiago, Chile
- Quilicura (2), Santiago, Chile
- Quilicura (3), Santiago, Chile
- Reno (NV), United States of America
- Santana de Parnaíba, Brazil
- Salt Lake City (1) (UT), United States of America
- Salt Lake City (2) (UT), United States of America
- Salt Lake City (3) (UT), United States of America
- Seoul (1), South Korea
- Seoul (2), South Korea
- Seoul (3), South Korea
- Sydney (1), NSW, Australia

This scope is only valid in connection with certificate 2024-014a.

Google LLC

Scope for certificate 2024-014a

Data Centers (continued):

- Sydney (2), NSW, Australia
- Sydney (3), NSW, Australia
- Sydney (4), NSW, Australia
- Tel Aviv (1), Israel
- Tel Aviv (2), Israel
- Tel Aviv (3), Israel
- The Dalles (1) (OR), United States of America
- The Dalles (2) (OR), United States of America
- Toronto (1), Ontario, Canada
- Turin (1), Italy
- Turin (2), Italy
- Turin (3), Italy
- Vinhedo, Brazil
- Warsaw (1), Poland
- Warsaw (2), Poland
- Warsaw (3), Poland
- Wenyua, Singapore
- Widows Creek (AL), United States of America
- Zurich, (1) Switzerland
- Zurich, (2) Switzerland
- Zurich, (3) Switzerland

Offices:

- Accra, Ghana
- Addison (TX), United States of America
- Amsterdam, The Netherlands
- Ann Arbor (MI), United States of America
- Athens, Greece
- Atlanta (GA), United States of America
- Auckland, New Zealand
- Austin (TX), United States of America
- Bangalore, India
- Bangkok, Thailand
- Barcelona, Spain
- Beijing, China
- Bellevue (WA), United States of America
- Belo Horizonte, Brazil
- Berlin, Germany
- Bogota, Colombia
- Boston (MA), United States of America
- Bothell (WA), United States of America
- Boulder (CO), United States of America
- Brisbane, Australia
- Brussels, Belgium
- Bucharest, Romania
- Budapest, Hungary
- Buenos Aires, Argentina
- Cairo, Egypt
- Calgary, Alberta, Canada
- Cambridge (MA), United States of America
- Cebu City, Philippines
- Charlotte (NC), United States of America
- Chicago (IL), United States of America
- Copenhagen, Denmark
- Detroit (MI), United States of America
- Doha, Qatar
- Dubai, United Arab Emirates
- Dublin, Ireland
- Durham (NC), United States of America
- Espoo, Finland
- Frankfurt, Germany
- Fremont (CA), United States of America
- Gdansk, Poland
- Ghent, Belgium

This scope is only valid in connection with certificate 2024-014a.

Google LLC

Scope for certificate 2024-014a

Offices (continued):

- Goleta (CA), United States of America
- Gurgaon, India
- Haifa, Israel
- Hamburg, Germany
- Hanoi, Vietnam
- Helsinki, Finland
- Hong Kong, Hong Kong
- Houston (TX), United States of America
- Hyderabad, India
- Irvine (CA), United States of America
- Istanbul, Turkey
- Johannesburg, South Africa
- Kirkland (WA), United States of America
- Kitchener, Canada
- Krakow, Poland
- Kuala Lumpur, Malaysia
- Lagos, Nigeria
- Lima, Peru
- Lisbon, Portugal
- London, United Kingdom
- Los Angeles (CA), United States of America
- Madison (WI), United States of America
- Madrid, Spain
- Malaga, Spain
- Manchester, United Kingdom
- Manila, Philippines
- Melbourne, Australia
- Mexico City, Mexico
- Miami (FL), United States of America
- Milan, Italy
- Montreal, Québec, Canada
- Mountain View (CA), United States of America
- Mumbai, India
- Munich, Germany
- Nairobi, Kenya
- Nashville (TN), United States of America
- New Taipei City, Taiwan
- New York (NY), United States of America
- Osaka, Japan
- Oslo, Norway
- Ottawa, Ontario, Canada
- Ottignies-Louvain-la-Neuve, Belgium
- Palo Alto (CA), United States of America
- Paris, France
- Perth, Australia
- Pittsburgh (PA), United States of America
- Playa Vista (CA), United States of America
- Portland (OR), United States of America
- Prague, Czech Republic
- Princeton (NJ), United States of America
- Pune, India
- Quezon City, Philippines
- Ramat Gan, Israel
- Redmond (WA), United States of America
- Redwood City (CA), United States of America
- Reston (VA), United States of America
- Rome, Italy
- Salt Lake City (UT), United States of America
- San Bruno (CA), United States of America
- San Diego (CA), United States of America
- San Francisco (CA), United States of America

This scope is only valid in connection with certificate 2024-014a.

Google LLC

Scope for certificate 2024-014a

Offices (continued):

- San Jose (CA), United States of America
- Santa Cruz (CA), United States of America
- Santiago, Chile
- Sao Paulo, Brazil
- Seattle (WA), United States of America
- Seoul, South Korea
- Shanghai, China
- Shenzhen, China
- Singapore, Singapore
- South Jakarta, Indonesia
- South San Francisco (CA), United States of America
- Southaven (MS), United States of America
- Stockholm, Sweden
- Sunnyvale (CA), United States of America
- Sydney, Australia
- Taipei, Taiwan
- Taoyuan, Taiwan
- Tel Aviv, Israel
- Thornton (CO), United States of America
- Tokyo, Japan
- Toronto, Canada
- Vancouver, Canada
- Viby, Denmark
- Vienna, Austria
- Vilnius, Lithuania
- Virginia (VA), United States of America
- Warsaw, Poland
- Washington, D.C. United States of America
- Wroclaw, Poland
- Zagreb, Croatia
- Zhubei City, Taiwan
- Zurich, Switzerland

The Information Security Management System is centrally managed out of the Google LLC headquarters in Mountain View, California, United States of America. The Information Security Management System mentioned in above scope is restricted as defined in 'Google Information Security Management Systems (ISMS) Implementation Manual' dated April 18, 2024.

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